

Eagle Mount Great Falls - Program Fees and Billing Policy

We work very hard to raise enough money to help provide amazing activities to everyone at a low cost.

► Program Fees

Equestrian: (riding) Rec Riding \$25/class	Equestrian: (non-riding) Wranglers \$15/class	Tippy Toes: \$10/class	Camp GREAT: \$65/week or \$18/day
Ski/Board: \$30/lesson	Friday Night Out: \$10/night	Climbing: \$10/class	Pontoon/Rafting: \$10/trip
Sled Hockey: \$10/practice	Play Group: \$12/day	Bowling: \$10/day	Soccer: \$25/season

All programs and fees are subject to change. If you attend an activity without pre-registering you may be turned away or charged a higher fee. Any new activities will be posted and cost advertised at the time of sign-up.

► Billing Policy

When & how to pay: Program fees and deposits are accepted at the time of registration and at any time during your participation. If not paid either before or during participation, you will be billed at the end of the program session or the end of the month. A statement will be mailed for any remaining balances. We accept cash, check, or money orders. Credit card payments are accepted for balances of \$20 or more. Eagle Mount is a Medicaid WAIVER provider – if you have WAIVER please contact your waiver provider for a referral. We will bill third-party payers (not insurance related) upon request and with proper verification.

Where & who to pay: Please do not pay the Eagle Mount staff at the time of your activity unless prearrangements have been made. We request that you mail all payments.

Mail payments to:

Eagle Mount Great Falls
P.O. Box 2866
Great Falls, MT 59403

Cancellations, no-shows, unregistered participation, & late pick-ups: At least 24 hour advanced notice is requested when a participant is unable to attend a program. This allows Eagle Mount time to contact appropriate staff and volunteers scheduled for that program. Two unexcused absences (no-shows) will result in the forfeiture of your reserved place in a program without a refund. No-shows are billed for the program time missed. If a participant is more than 15 minutes late, volunteers may be sent home and the program may be cancelled. You must call for all cancellations and late arrivals. Our Eagle Mount office number is 454-1449. Specific programs may provide a direct phone line to make these calls/texts. If a participant is picked up 15 or more minutes late after a program has ended, a late pick-up fee of no less than \$10.00 will be charged per 15 minutes. If a participant attends a program he or she is not registered for, they may be turned away or charged a higher rate.

Special rates: Group rates may be considered for special activities or other situations that may arise. Please contact the office at 454-1449 to arrange any special days/rates.

Fee assistance: Fee assistance requires an additional application and is very limited and not guaranteed. All applications are reviewed on an individual basis. Please note that all fee assistance applicants will still be required to pay something towards their participation. We do not provide full scholarships. To request fee assistance guidelines and an application, please call 454-1449.